

May 29, 2020 Five Points Fitness Announcement

Dear Members:

We send our best wishes for your good health during these difficult days. Needless to say we have greatly missed our Five Points community. Given the current state of fitness industry re-openings across the country and state of California, we are hopeful that our gyms will re-open in June. When this happens you will be welcomed back to a comprehensively sanitized and fully prepared environment. Should we not be authorized to restart operations in June and are required to remain closed into July, Five Points Fitness will not bill fees for that month. We hope you are enjoying and taking advantage of our online classes led by our best Five Points instructors. There will continue to be weekly updates with a comprehensive schedule of these classes.

With this new information in mind, here are our latest updates regarding your membership status and payments:

Membership Fees:

- a. If you are auto-paying monthly you may continue to leave your membership active. When Five Points re-opens, you will be issued a 3 month complimentary membership certificate that can be used as a credit toward your membership or transferred to a family member or friend.
- b. If you are a member who has already paid for a full membership you will receive a 3 month extension of your membership term on request.
- c. Should you need to request or extend the freeze on your membership simply reply to this email or email memberservices@fiveopointsfitness.net and we will put a billing freeze on your account for the month of June.

We will continue to review and evaluate the developing situation in light of pertinent governmental orders and guidelines and with national and Bay Area health conditions in mind. You will receive prompt updates as new information becomes available to us.

Five Points Fitness is dedicated to the health of its members. It is also a gathering spot for old friends and a place to make new ones. It is a venue where spouses, parents, and their children can comfortably come together in an active and positive pursuit. Five Points is committed to servicing our membership, supporting our staff, and maintaining our welcoming community approach now and in the future.

We thank you for your continued support.

Sincerely,
Bryan and Tom