

## April 16, 2020 Five Points Fitness Announcement

Dear Members:

We want to continue to send our best wishes for your good health during these difficult days. As many of you are well aware, the “Shelter in Place” Directive has been extended. Therefore, Five Points Fitness will re-open upon government authorization. We hope you have been enjoying and taking advantage of our online classes being led by some of our wonderful Five Points instructors. There will continue to be weekly updates with a comprehensive schedule of these classes. If you haven’t already, we encourage you all to find a way to continue your workout regimen and remain as healthy as possible.

Due to extended closure, here are our latest updates regarding your membership status, payments, and the future of Five Points:

### **(1) Membership Fees:**

a. If you are auto-paying monthly you may continue to leave your membership active. When Five Points re-opens, we will now be issuing 2 month complimentary membership certificates that can be used as a 2 month credit toward your membership or pass this certificate to a family member or friend.

b. If you are a member who has already paid for a full membership you will now receive a 2 month extension of your membership term on request.

c. Should you need to request or extend the freeze on your membership simply reply to this email or email

[brandon@fivepointsfitness.net](mailto:brandon@fivepointsfitness.net) and we will put a billing block on your account for the month of April and/or May.

(2) Concerning the possibility of closure beyond May, we will regularly review and evaluate the developing situation in light of pertinent governmental orders and guidelines and with national and Bay Area health conditions in mind. You will continue to receive prompt updates as new information becomes available to us.

Five Points Fitness is dedicated to the health of its members. It is also a gathering spot for old friends and a place to make new ones. It is a venue where spouses, parents, and their children can comfortably come together in an active and positive pursuit. Five Points is committed to servicing our membership, supporting our staff, and maintaining our welcoming community approach now and in the future.

We thank you for your continued support.

Sincerely,  
Bryan and Tom